The following policy is provided for refunding student fees associated with the suspension of in-person instruction due to COVID-19 during the Spring 2020 semester. This policy is applicable to students who remain enrolled for the remainder of the semester.

**Tuition/Academic Fee Refunds** – Lock Haven University will continue on a remote learning basis throughout the end of the semester; therefore, there will be no refunds for tuition or student academic fees. Fees that are not eligible for refunding include the Tuition Technology Fee, Educational Services Fee and the Student Services Fee.

**Room Refunds**

Students who were not living in University housing as of March 20, 2020 will receive a 50% refund of Spring 2020 housing fees.

Students who returned after the original spring break period and subsequently left University housing after March 20, 2020 will receive a refund of Spring 2020 housing fees prorated to the effective date of check-out; thus, terminating their housing contract.

**Meal Refunds**

**Meal Plans**

Students who were not approved to live in University housing, did not return to school to reside in off-campus housing, and did not utilize their mail plan after the original spring break period will receive a 50% refund of Spring 2020 meal plan fees.

Students who returned after the original spring break period and subsequently left the University, will receive a refund of Spring 2020 meal plan fees prorated to the effective date of terminating their meal plan contract.

**Flex Dollars**

Graduating seniors will receive a refund of the balance of flex dollars purchased in the 2019-20 Academic Year.

Flex balances for all other students will carry forward to next semester in accordance with the present flex policy.

**Fees**

All students will receive a 50% refund of Spring 2020 Student Facilities fee and Student Activity fees.

**Refund Schedule**

Students will receive refunds by April 10, 2020. **All refunds will first be applied to any remaining balances.**

**Important:** Lock Haven University partners with Bank Mobile to deliver refunds. Students will want to be sure that they have their refund preference selected to ensure they receive their refund as quickly as possible. If students have not already selected a refund preference they will want to go to [www.refundselection.com](http://www.refundselection.com) and click the ‘need a code’ button to start the process.

The refund schedule may change due to unforeseen circumstances due to the COVID19 crisis.